

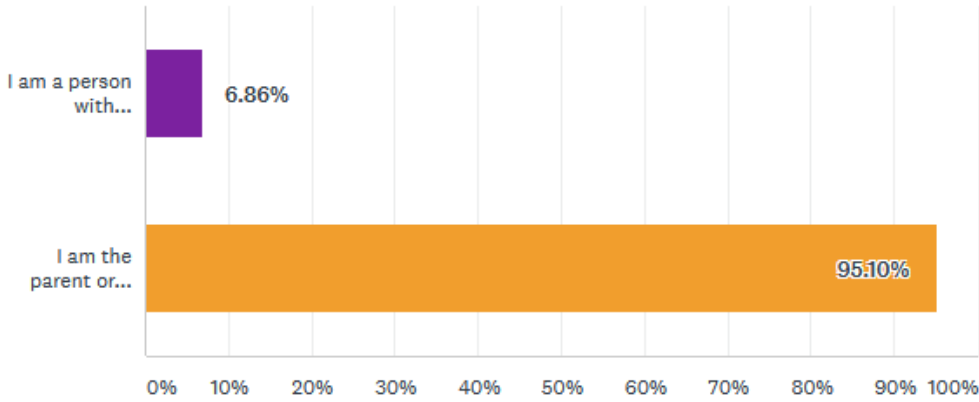


Appendix K Impact Survey

Summary Statements *(From Listening Session Polls, Discussions, and Survey)*

- Family Members have relied on the flexibilities of Appendix K during the pandemic to maintain family stability, support their loved one(s), and to stay healthy and safe.
- Roughly **40%** of families/people with IDD report they do not currently have the staff they need to live, learn, work, etc. in the community and report they are not able to obtain or to assist their loved one to obtain the staff they need.
- **73.4%** of respondents report they or their loved one currently have family members working as staff. 55% of total respondents report that family members working as staff is different from the model of staffing they had before the pandemic.
- More than **94%** of families and people with IDD feel we are still in a health crisis at this time.
- Roughly **21%** of families and people with IDD are uncomfortable with having any staff, vaccinated or otherwise, in their home at this time. (presume this is mainly referring to SDS participants, and those receiving services in family homes)
- Roughly **62%** of respondents say they are only comfortable with having fully vaccinated staff in their home at this time.
- Appendix K flexibilities most utilized include but are not limited to Day Program Supports in the Home (settings flexibilities), Personal Supports, Ability to pay family as staff, ability for family members to be compensated for working more than 40 hours when needed, Virtual/Remote supports for Meaningful Day Services, Nursing Services, and CCS Visits, Hiring/onboarding flexibilities, and Respite.
- Appendix K flexibilities that respondents would like to see continue include but are not limited to Remote/Virtual Supports (individual is not ready to leave home for support and/or family is not ready to have in-person support, expanded ability for family to be hired/paid as staff and to work overtime when it is needed by the person, expanded respite, PPE and assistance to obtain other COVID-related supplies, continued service setting flexibilities, expanded support hours as needed, flexibility to allow Support Broker to work as needed, additional funding to allow self directing participants to provide PTO to their staff when they are ill.

Q1) Which of the following best describes you? Select all that apply.

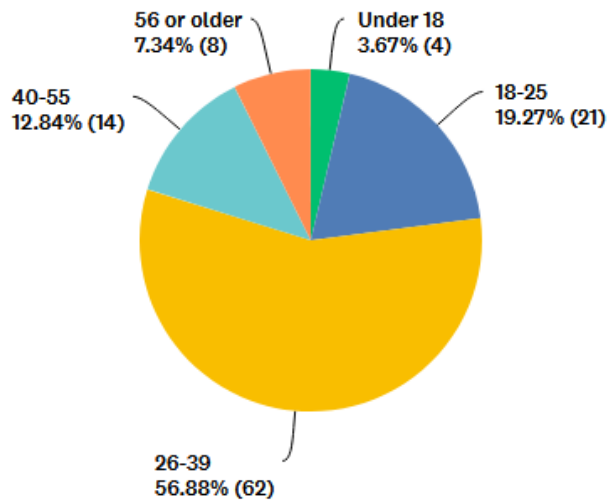


Answer Choices	Responses	Count
■ I am a person with intellectual and/or developmental disabilities (IDD)	6.86%	7
■ I am the parent or family member of a person with IDD	95.10%	97
Total Respondents: 102		

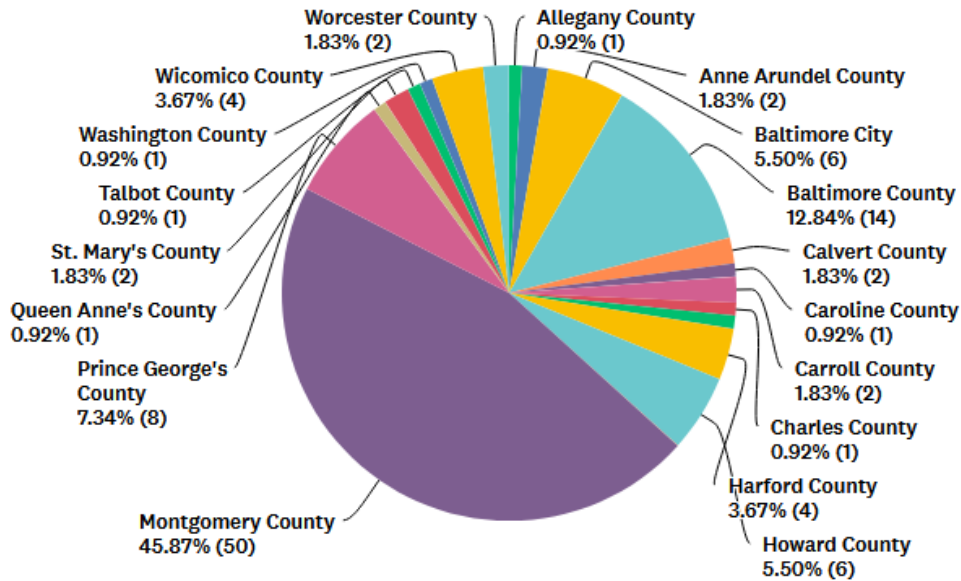
*Note that people could select more than one option. Some people who receive support are also parents of children with IDD.

Q2) Please indicate the age range of you or the person in your family who receives DDA services.

Answered: 109 Skipped: 3

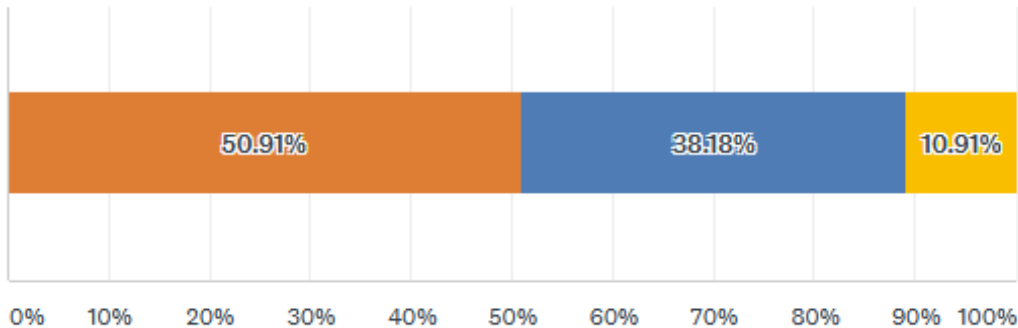


Q3) Please indicate the county in which you or the person in your family who receives DDA services currently lives.



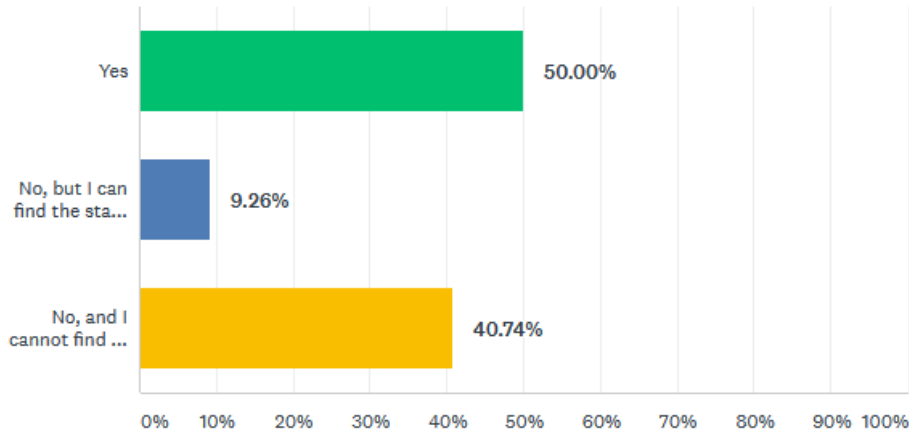
109 respondents from 19 out of 23 counties and Baltimore City (no data from remaining 5 counties). Largest number of respondents from Montgomery County and Baltimore County.

Q4) Which of the following statements is most true for you?



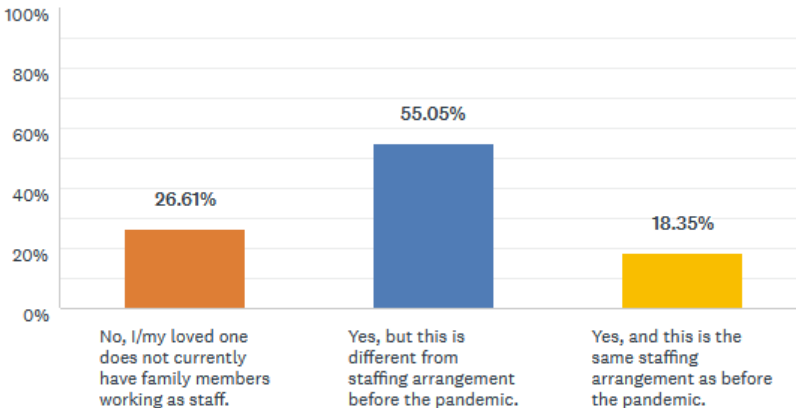
Answer Choices	Responses	Count
■ I/my family member accesses DDA services and supports through a Provider Organization	50.91%	56
■ I/my family member self-directs their services and supports.	38.18%	42
■ I/my family member utilizes a combination of DDA or Self-Directed Services and CFC	10.91%	12
Total Respondents: 110		

Q5) Do you/your family member currently have the staff you need to live, learn, work, etc. in the community?



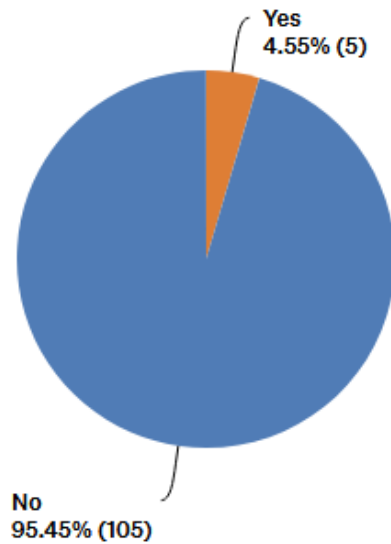
Answer Choices	Responses	Count
■ Yes	50.00%	54
■ No, but I can find the staff needed	9.26%	10
■ No, and I cannot find the staff needed	40.74%	44
Total Respondents: 108		

Q6) Do you or your loved one currently have family members working as staff? If yes, is this different or the same as your staffing arrangement before the pandemic?

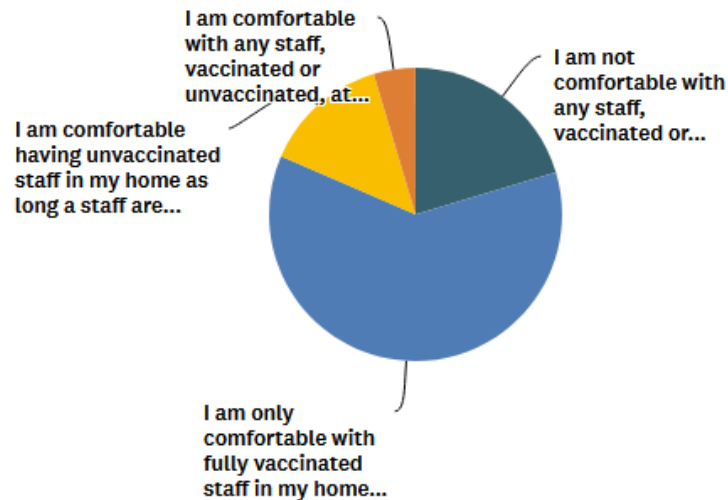


Answer Choices	Responses	Count
■ No, I/my loved one does not currently have family members working as staff.	26.61%	29
■ Yes, but this is different from staffing arrangements before the pandemic.	55.05%	60
■ Yes, and this is the same staffing arrangement as before the pandemic	18.35%	20
Total Respondents: 109		

Q7) Do you consider the health crisis to be over?



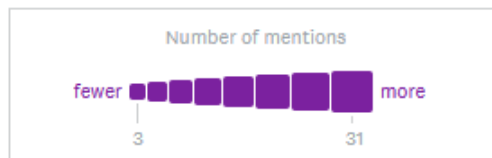
Q8) Which of the following statements is most true for you in regards to staff being in your home?



Answer Choices	Responses	Count
■ I am not comfortable with any staff, vaccinated or otherwise, in my home at this time.	20.37%	22
■ I am only comfortable with fully vaccinated staff in my home at this time.	61.11%	66
■ I am comfortable having unvaccinated staff in my home as long as staff are exercising precautions such as PPE and cleaning protocols.	13.89%	15
■ I am comfortable with any staff, vaccinated or unvaccinated, at my home at this time.	4.63%	5
Total Respondents: 108		

Q9) Which flexibilities and assistance through Appendix K did you or your loved one utilize most? This may be one thing or more than one thing so please elaborate.

receive program hire take respite representative PPE continue
 day program etc personal supports residential time
 ability paid Family staff virtual sessions care classes needed
 available flexibility ability virtual also hours providers
 services services provided support respite hours



Q10) Which flexibilities are you still using currently and that you feel you or your loved one is likely to continue to need on at least a time-limited basis?

Family additional using extra son work hours respite Services provided
 services hours per week paid care hours provide support
 support day staff funding family member remote
 parent day programs Family staff Personal Supports Virtual
 programs flexibilities Ability Appendix overtime needed



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